

Minimum age

The minimum age limit to enter the AFTRSun Festival is 18. (People born in 1999 will be granted entrance even though they turn 18 after the festival).

Anyone who turns 18 in 2017 is permitted entrance.

This is a strict policy and anybody born in 2000 or later, even if accompanied by an adult, will not be permitted entrance.

Check-In

On Friday the check-in to enter the festival site is possible from 18h00. On Saturday and Sunday the check-in to enter the festival site is possible from 12h00. The festival site closes every night at 01h00.

Dresscode

We strongly encourage all festival goers to go wild on the dress code. However, the people who didn't get the memo are allowed to enter the festival area in regular clothing. If you would like to check if a particular type of clothing is permitted, please contact our organization.

Cash dispensers/ATM

We strongly encourage electronic payments. All food/drink voucher stalls and merchandise stands on the festival ground accept both cash payments and payments by bank or credit card (Maestro/Mastercard/VISA).

Lockers

Anyone who wants to keep their personal items securely under lock and key can use our safe lockers. You can rent a locker for one festival day, or for the whole duration of the festival. Storing your property in a safe locker has so many advantages. Your personal items are securely stored in the - guarded - locker measuring 30x30x45cm. You have a unique key. During the festival hours, you can always access your property. Visitors who want to store a crash-helmet are also advised to rent safe locker on the festival site.

Day lockers are emptied every evening! All lockers must also be emptied on Sunday before the Festival Park closes.

First aid

The Red Cross will help with incidents of all kinds, minor and major! Red Cross stations are clearly marked on the festival grounds.

Protect your ears

Since 2011, the limit has been set at an average of 100 dB(A)/hour, measured at the mixing desk, thus anticipating to the new legal requirements which are in vigour as from 1 January 2013. These levels are strictly respected. Additionally the AFTRSun Festival organization recommends the use of earplugs.

Do's and don'ts at the festival site

Backpacks and bags are welcome in the Festival Park, but these will be subject to strict controls. Clear guidelines have been drawn up concerning the items that are/aren't allowed inside the AFTRSun Festival area. Everything will be put in place to make the additional checks go as smoothly as possible.

These objects are allowed inside the Festival Park:

- Non-drinkable liquids and gels in amounts up to 100 ml, with a total maximum of 1 litre
- Small, non-professional cameras

- Mobile phones, smartphones and tablet
- Sunglasses
- Cigarettes
- Hats
- Umbrella's without a pin
- Blankets and plastic canvases to sit on
- Medicine

These objects are not allowed on the festival grounds:

Professional photo/film/video/sound recording equipment, Drinks (alcoholic & non-alcoholic), Drinking glasses, Plastic bottles, Cans, Cartons, Camel bags/water backpack, Drugs, Fireworks, Weapons, Knives, Explosives, Sharp objects, Benches/folding chairs, Inflatable objects (paddling pools, balls, chairs, etc.), Non-drinkable liquids and gels in packaging larger than 100ml, Tents and other camping equipment, Tripods and selfie sticks, Laser pens, Drones, Drinking bottles/drinking cups/mess tins, Large backpacks (>45 cm height), Gas and gas burners, Candles, Parasols and umbrellas with pointed ends, Plastic or wooden boxes, Polystyrene blocks, Bicycle pumps, Animals (except guide dogs for the visually impaired), Flyers, stickers, posters and other promotional material, Any other object which can be considered dangerous by the organisers

Attention:

- Open fires are not permitted in any area of the festival site
- By attending the festival, you give your express consent to be included within any film, photograph, audio and/or audio-visual recording to be exploited in any and all media for any purpose at any time throughout the world.
This includes filming by the police or security which may be carried out for the security of customers or the prevention of crime
- Upon entering the festival site, you agree to the festival's conditions of sale.

Not allowed on the campsite

- Gazebos larger than 3 by 3 metres, or tents of an excessive size.
- Glass, sharp objects, weapons.
- Tapping equipment. Drinks are available at the campsites for a reasonable price.
- Gas burners and installations are forbidden by order of the fire department.
- Generators cause extra trouble for all those would like to catch some sleep and they constitute an additional safety hazard. Leave them at home for they will not be allowed on the camp site.
- (Small) fires, torches, candles, cookers, charcoal BBQ, etc.: fire is dangerous, especially with so many tents crowded together. So it is strictly forbidden to light open fires! The same is also true for the festival ground.
- Pets, except guide dogs.
- Music equipment: on pain of confiscation! Keep the noise down. Some people would like to get some sleep.
- Commercial activities: it is strictly forbidden to deal drugs, sell food or drinks, tickets and so on.
- Flyers: it is forbidden to hand out flyers or any other promotional material.
- Unsupervised camping is strictly forbidden.
- Cars, motorbikes, trailers, caravans, camper vans, etc. They endanger camping safety. Hand trucks (trolleys) aren't allowed either.

Conditions of sale

FESTIVAL TICKETS

- The minimum age limit to enter the festival is 18. (People born in 1999 will be granted entrance even though they turn 18 after the festival). Anyone who turns 18 in 2017 is permitted entrance. This is a strict policy and anybody born in 2000 or later, even if accompanied by an adult, will not be permitted entrance.
- Festival tickets cannot be refunded or exchanged for a different event.
- The loss or theft of the festival ticket is the liability of the buyer and is not subject to replacement or refund.
- It is forbidden to bring to the grounds professional photography, film or recording equipment, alcoholic drinks, glass, plastic bottles, cans, drugs, fireworks, weapons, sharp objects or other objects which the organization considers dangerous. For safety reasons it is also forbidden to bring seats, (folding) chairs or umbrellas. When found these objects will be confiscated by security staff. The organization may alter or extend this list at any time.
- Starting fires is strictly prohibited.
- Entering the festival site implies your agreement with all preventive and monitoring measures taken by the organizer or safety team including potential frisking and bag searches. Failing to comply with these measures will lead to refusal or withdrawal of the right of access.
- Do not buy your festival ticket on the street; there is a chance that it is a forgery. Only buy your festival tickets from the recognized web addresses.
- The artists and organizers of the festival cannot be held liable for damages, loss or theft or any accident that may occur.
- The official sale of t-shirts and souvenirs takes place exclusively on the festival site.
- Festival tickets may not be used for commercial or promotional purposes without the permission of the organizer. In addition, carrying out any commercial or promotional activities on the festival site without the prior permission of the organizer is strictly prohibited.
- Ticket buyers must comply with the Belgian 'Act regarding the Sale of Entrance Tickets to Events' (as published in the Belgian Law Gazette on 30 July 2013).
- Changes to the program are no reason for a full or partial refund of the festival ticket. The organizer accepts no responsibility in the case of events beyond its control.
- Anyone copying the festival ticket will be prosecuted by law.
- The organizers cannot be held responsible for any cases of damage on the campsites.
- Filming is done during the festival. It is possible that you will appear on film. By entering the festival grounds you agree to waive your portrait rights.
- The organizer and/or official ticket distributor reserves the right to verify the identity of the festival-goer.